



LADIES FESTIVAL (2020) BOOKING CONDITIONS

1. QUOTED RATES FOR THE LADIES FESTIVAL WEEKEND INCLUDE THE FOLLOWING AS STANDARD:

- (a) Unless otherwise stated, all rates are per person (pp) 2-night stay inclusive of dinner on Friday, Breakfast on Saturday, Saturday night Gala Dinner and Ball & Sunday Breakfast. Lunch on Saturday not included
- (b) 1 - night stay Saturday with Gala Dinner and Ball & Sunday Breakfast. Lunch on Saturday is not included
- (c) Midnight supper of bacon or sausage baps available in the bar on Saturday evening
- (d) Wi-fi, tea and coffee making facilities, hairdryer, large flat-screen TV with Freeview, all available in the room included at no extra cost.
- (e) 24hr Drinks bar in the room (*drinks used chargeable to your room bill*)
- (f) Free parking at the Army Centre, Latimer Road (about 400 metres walk from the hotel)

2. OPTIONAL EXTRAS:

- (a) A limited number of Seaview Rooms (inc. 3no single rooms) are available at £10 per night *per room*. Early booking is recommended to avoid disappointment. All reservations accepted will be on a "first-come" basis
- (b) There are 8 car parking bays within the Hotel curtilage available at £9.00 *per night*. Again early booking recommended and allocated on a "first-come" basis

3. FOOD ALLERGIES AND INTOLERANCES:

Whilst the Hotel and ourselves will take all reasonable care and precautions, it is essential that any person in your party who has any food allergies or intolerances, or special dietary needs make their requirements fully known to the Langham Hotel in advance and confirm their needs in writing to the hotel management as well as the Festival Secretary.

4. DEPOSITS AND PAYMENT:

- (a) A deposit of £25.00 *per person* required at time of booking
- (b) Booking of optional extras to be paid for at the time of booking otherwise your request cannot be guaranteed
- (c) Final payment to be made *not later than 28th February 2020*
- (d) 100% refund of monies paid for cancellations before 1st January 2020 will be made
- (e) Any cancellations after 1st January 2020 all refunds will be limited to 50%, subject to the Hotel's discretion and will be communicated by the Festival Secretary to the lead person making the booking.
- (f) No refunds can be made for any cancellation 14 days or less before the event, subject to the Hotel's discretion. However alternative guest(s) can be substituted for the person(s) unable to attend

5. PAYMENT OPTIONS MADE EASY:

- Electronically by BACS (On-Line), our bank details as follows

Bank: HSBC

Account Name: Sutton Court Lodge 7826

Sort Code: 40-07-30

Account No: 22551195

Use Ref: "Ladies Festival"

- For those who prefer, payments may be made by cheque made payable to "**SUTTON COURT LODGE 7826**" and sent to *The Festival Secretary, W/Bro Tony R S Ashford, 43 Brightwell Crescent, Tooting, London. SW17 9AD*